



# Welcome



# 2021 Advisory Board



Bill Weise, *Chair*SILVER CLOUD HOTEL SEATTLE STADIUM



Steve Sasso, At-Large



Cristy Smith

CROWNE PLAZA
SEATTLE - DOWNTOWN



Lacey King
THE MAXWELL HOTEL



Rob Nichols
THE STATE HOTEL



Juriana Spierenburg
CITIZENM SEATTLE
SOUTH LAKE UNION



Victor Caguindagan
LOTTE HOTEL
SEATTLE



Whitney Brown THOMPSON SEATTLE

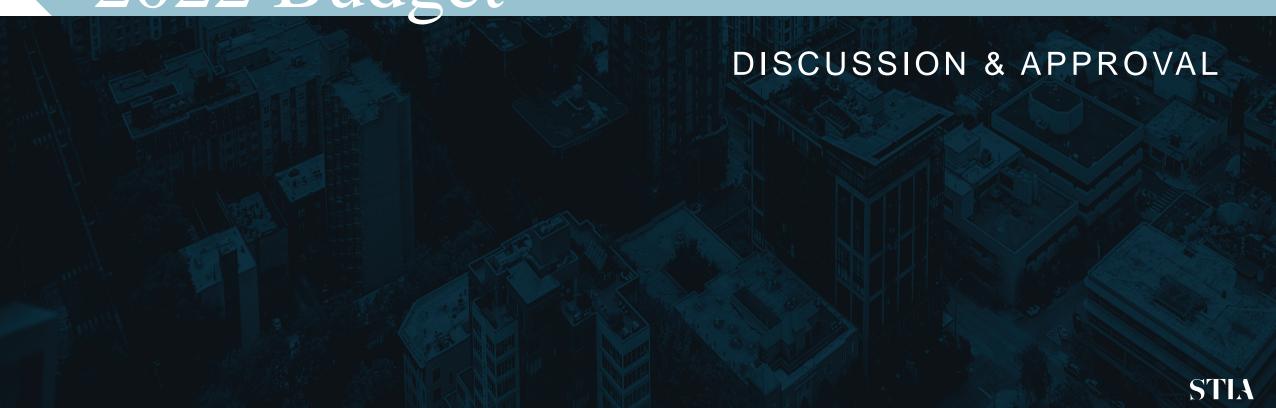


Wade Hashimoto



Lars Pedersen
HOTEL ÄNDRA

# 2022 Budget



## 2021 FORECAST

Administrative Expenses	13%	Administrative Expense	s14%
Estimated\$	724,088		Estimated\$917,476
Marketing Expenses	86%	Marketing Expenses	87%
Advertising		Advertising	
Public Relations & Press Trips		Public Relations & Press Trips	
Intl FAM, Site Inspection		Intl FAM, Site Inspection	
Intl Client Events & Sales Missions		Intl Client Events & Sales Missions	
Intl Marketing Partnerships		Intl Marketing Partnerships	
Special Events		Special Events	
Photography		Photography	
Marketing Research		Marketing Research	
ESTIMATED\$4,60	2,855	ESTIMATED	\$5,897,656

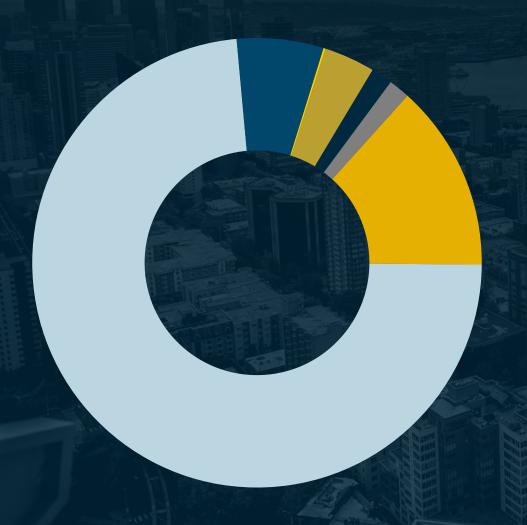
2022 BUDGET

Total Expenses	\$5,326,943
Revenue	\$4,380,000
NET	(\$946,943)

Total Expenses	\$6,815,132
Revenue	\$6,815,132
NET	(\$0)

# 2022 Budget

VISIT SEATTLE CONFIDENTIAL



Administration (Salaries & Operating Exp.)	\$917,476
International FAMS, Site Inspections, Marketing Client Events & Missions	
Special Events	\$105,000
Photography	\$10,000
Market Research	\$103,900
Public Relations & Press Trips	\$250,000
Advertising	\$5,003,756
Total Expenses	\$6,815,132
Total Revenue	\$6,815,132
Fund Balance	\$1,981,084

ADMINISTRATION (SALARIES & OPERATING EXP.) \$96,694 from 2021 budget Total 2022 Spend: \$458,738 / 13% of Budget

### ADMINISTRATION | \$458,738

- Planned legal guidance for ordinance modification
- Additional voter meeting for mid-year budget approval
- Staffing back to full-time

## SPECIAL EVENTS 1 \$5,000 from 2021 budget

Total 2022 Spend: \$105,000 / 1% of Budget

### SPECIAL EVENTS | \$105,000

- Taste Washington | \$50,000
- Rock 'n' Roll | \$15,000
- Refract | \$30,000
- Enchant Christmas | \$10,000

## INTERNATIONAL \$350,000 from 2021 budget

Total 2022 Spend: \$425,000 / 6% of Budget

#### FAMS | \$75,000

 Inbound hosting of international media and travel trade with an emphasis on qualified journalists from top returning markets

#### MARKETING PARTNERSHIPS | \$350,000

- In-market agency support in the UK and ad hoc representation in other targeted international markets
- Trade & Consumer marketing programs, international airline partnerships, participation with Brand USA

#### CLIENT EVENTS & MISSIONS | \$0

None for 2022

PUBLIC RELATIONS 1 \$75,000 from 2021 budget

Total 2022 Spend: \$250,000 / 4% of Budget

### PUBLIC RELATIONS | \$250,000

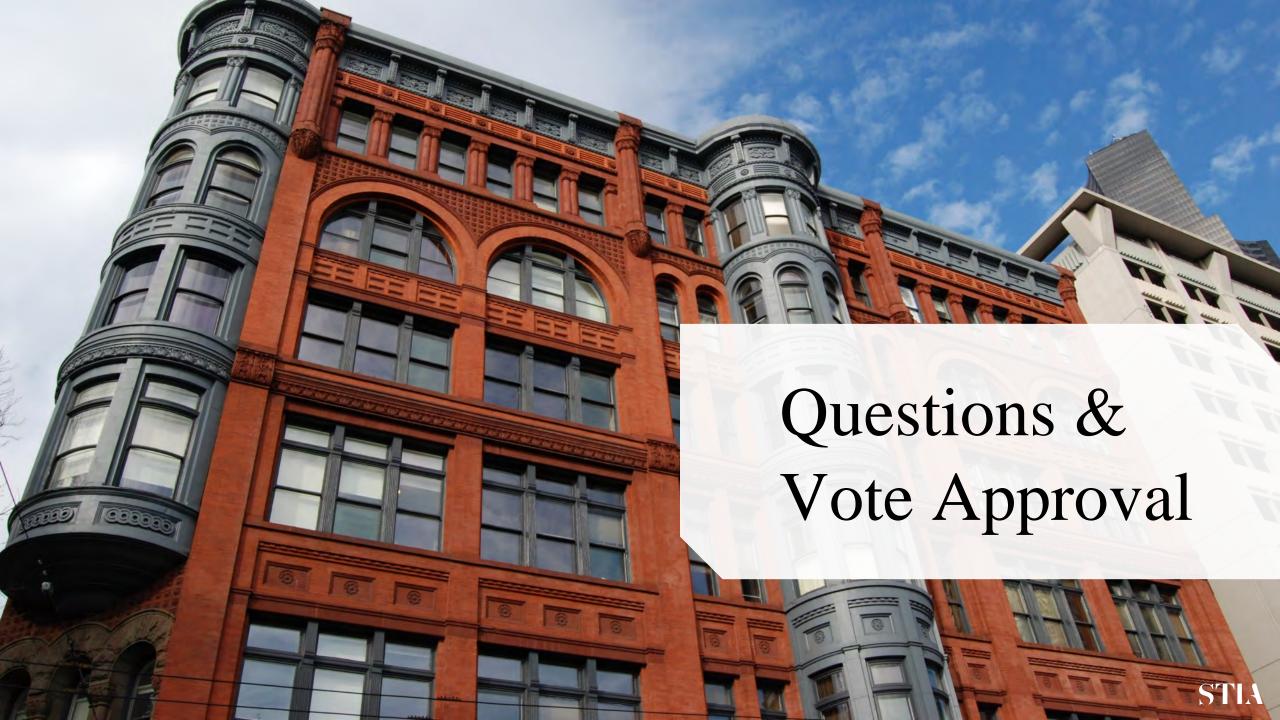
- Public Relations agency (C+C)
- Inbound hosting of media from top markets
- IMM NY media marketplace in NYC January 2022
- NYC media event fall 2022

ADVERTISING \*\* \$866,451 from 2021 budget

Total 2022 Spend: \$5,003,756 / 73% of Budget

### **ADVERTISING** | \$5,003,756

- Traditional media in key domestic markets
- Paid social media support affinity/geotargeted individuals
- Seattle Museum Month and other incentive month considerations



# Board Governance







# 2022 Advisory Board Member Candidates (3-year term)



Heather McCurdy
HILTON SEATTLE



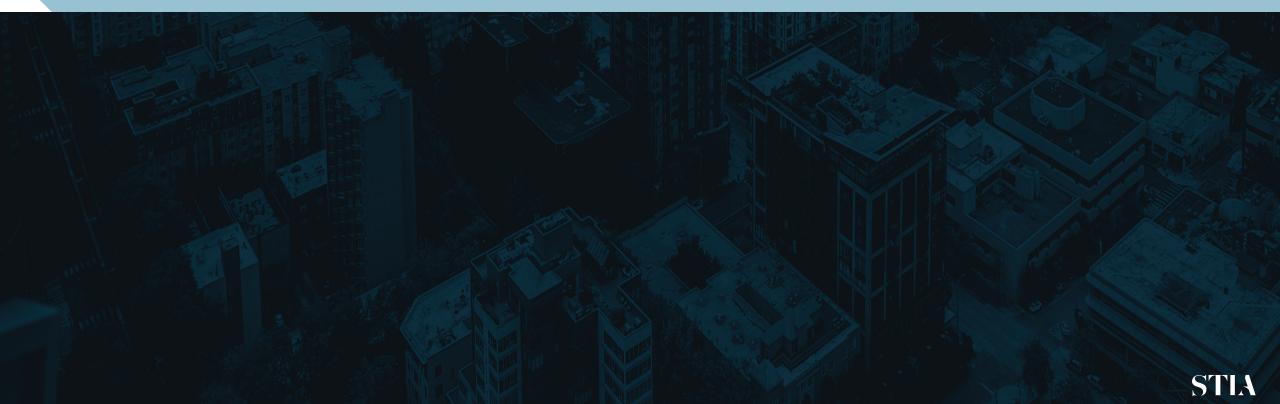
Juergen Oswald
RENAISSANCE
SEATTLE HOTEL



Tom Waithe
THE ALEXIS ROYAL
SONESTA HOTEL
SEATTLE



# 2021 STIA Review





# Public Relations Team Visit Seattle



Kau'ilani Robinson
DIRECTOR, PUBLIC
RELATIONS



Kelly Hatfield
PUBLIC RELATIONS
MANAGER



## Cultural Celebrations + Observances

# Traveer POPSUGAR.



At These Black-Owned Restaurants, the Food Comes With a Side of History

forefront of the vibrant foodie community of the Pacific Northwest, and for good reason. He's managed to find a masterful balance between culture and technique, Seattle and Japan, and it plays a huge role in his style and use of ingredients. "Seattle's Asian American and Pacific Islander culture has really influenced the food scene here," Chef Shota explained. "So I still get to take that Japanese respect for ingredients, but then put my own spin on it. I get to work with a lot of new ingredients, different chefs, and styles."

## Seattle's Child

#### It's Hispanic Heritage Month; here's what to do with kids around Seattle

Festivals, special events and restaurants highlighting a culture that's very much a part of the Northwest fabric.

Thanks to the folks at Visit Seattle for putting together this events list and other suggestions.

"Hispanic Heritage Month should be a reminder to all of us about the positive contributions Latinx communities, including Latinx immigrants, have made in communities across the U.S.," said Osbaldo Hernandez, co-owner of Frelard Tamales, "Latinx folks are a crucial part of America's fabric who have helped write the history and the story of the United States."

Additionally, here's a cool introduction to select businesses: Visit Seattle and Intentionalist (with support from Seattle Sounders FC) are hosting Visit Seattlesponsored tabs offering freebies to people who show up and ask. Here's how it works and who is being featured.





CELEBRATING HISPANIC HERITAGE MONTH IN SEATTLE (SEPT. 15 – OCT. 15)

## I Know a Place

AN INSIDERS' LOOK AT SEATTLE'S HIDDEN GEMS

Leveraging guest hosts to reach new national media for Visit Seattle. Secured four-part series with popular "foodie" publication, Mashed, for Chef Shota's tour with Chef Sarah. Will continue to offer media exclusives for future guests in 2021/2022.

# mashed

Shota Nakajima shares his favorite spots around Seattle





Exclusive Interview: "Top Chef" finalist @ChefShota shares the exciting opportunities he's had since the cooking competition

Visit Nakajima's restaurant, check out Taku, and check out his YouTube channel! @BravoTopChef @VisitSeattle



According to Nakajima, life post-show has come with a number of new business opportunities. "It's different and the same," he said. "Same in the sense that I'm working nonstop still, with my team, trying to create." Nakajima is still at the helm of his karaage-focused restaurant, Taku (via Eater). One of his latest projects is a campaign with Visit Seattle. Nakajima has had the opportunity to share some of his favorite hometown Seattle highlights such as restaurants or markets through the "I Know a Place" campaign.















**CIRCULATION TOTAL TO-DATE:** 

**TOTAL STORIES TO-DATE:** 

30,247,464

8

The Boston Globe

The Seattle Times

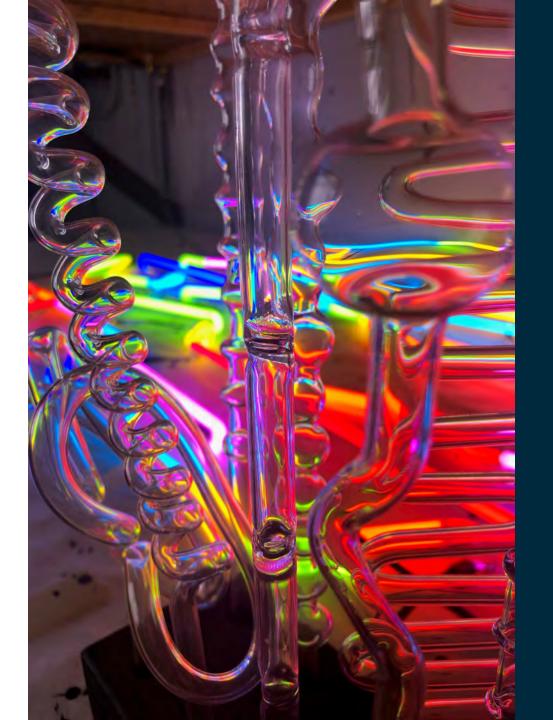
SeattleMet



tinybeans & REDTRICYCLE



EverOut



2021 TO-DATE

# Refract Media Coverage

**CIRCULATION TOTAL:** 

14,244,378

**TOTAL STORIES:** 

16

## Media Mailers

AN INSIDERS' LOOK AT SEATTLE'S HIDDEN GEMS

Built excitement for Seattle among Partnered with Savor Seattle, Bite Society and Cone & Steiner to curate 14 media mailers for prestige media. Reporters received personalized itineraries with rediscover) the city for future coverag. The mailers were a hit! Several journalists who received their package are now planning their trips out to Seattle this

## **SEATTLE IS READY TO** WELCOME YOU.

#### Dear Amy:

Discover a place where unmatched natural beauty meets the world-class accommodations of a big city.

A place that is home to a renowned arts and culture community and is a hub for wining and dining.

A place that counts pristine waters and mountain ranges as its neighbors.



visitseattle.org/mediabites

Our shining Emerald City is worth discovering (or rediscovering), and we can't wait for your Seattle explorations to begin!

Until then, Visit Seattle has partnered with Bite Society, an LGBTQ+ and women-owned modern gift basket company, to curate an artisan box just for you. This taste of our city includes goodies from Seattle snacking legends.

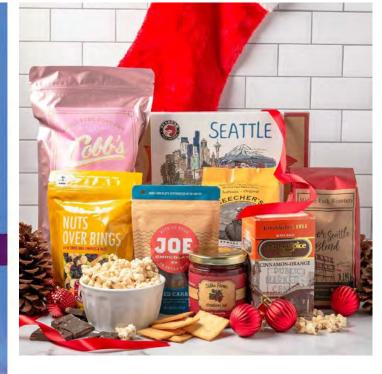
#### Ready to learn more?

Scan the QR code to access your custom virtual travel guide, and contact me at pr@visiteattle.org with any questions.



pr@visitseattle.org | visitseattle.org | 🕜 📵 🕥 @hellobitesociety @visitseattle





#### mebec Potato Chips

hington's Kennebec potatoes make the best to chics. It's scientifically proven - a lot of itists are a lot of chips. We made ours even bett utting them in a super gool tin with a skull on it.



#### Chile Carrots

Every once in a while, carrots are really good. This is one of those times. Urfs chill flakes give these pickled carrots a delicious kick. If a recipe calls for carrots, spice it up with these or just eat them straight out of



#### inge Fennel Cookies

r you ever thought. I need a cookie to go with a Lof Washington wine? We got you. Part of our re Dinner Cookie Collection, pair this barely it bite with a glass of Sauvignon Blanc, and der why you ever waited until after dinner to



#### Vanilla Polka Dot Cookies

What do a sleeve of cookies and tattoo sleeve have in common? Well, nothing until now. Enjoy a double pack of this sugar topped vanilla sable because sometimes a girl just wants polks dots. It's a perfer



#### a Macha Chile Crisp

blend of garlic, chiles, pecitas, and just a hint of smon elevates everything from roasted meats and itables to ice cream. We didn't invent Salsa ha in Seattle, but in a city that is wild about Chile , we have put it firmly on the table from breakfas



#### Iconic Packaging

Bite Society's packaging showcases Americana flash tattoos on tins, lars, and boxes. The handsome, grey felt modern baskets can easily be repurposed for us





## Upcoming Media Visits

WELCOME TO SEATTLE!

We've got a deep bench of national media on scheduled to great city in Q4/Q1; with more in the works - including reporters across parenting, travel, lifestyle and BIPOC publications.



















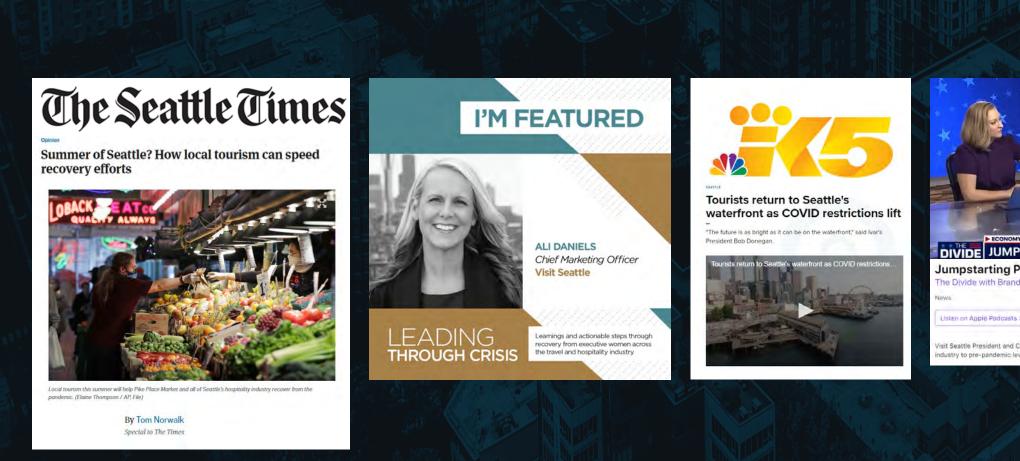








# Thought Leadership – The Voice of Recovery







## Traveler Traveler



## LUXURY

Seattle's Fairmont Olympic Unveils New Lobby, Bar





#### The Best Whale Watching in Seattle

Experience the whales and other wildlife of the Pacific Northwest on these tours.



Whales are one of the best natural sights to see during a Seattle trip. 🙀 (GETTY IMAGES)

## The New York Times

#### Canlis Hires Its First Female Executive Chef

Aisha Ibrahim will lead the kitchen of the celebrated 70-year-old restaurant in Seattle.





## The Seattle Times

What to see at Refract glass arts festival, celebrating innovative Pacific Northwest glassmaking



The Refract glass art festival tokes place Oct. 14-17, with more than 50 events in Seattle, Tocoma, Issaquah, Everet

By Gayle Clemans Special to The Seattle Times





## Seattle Mariners lauded for ramping up bid to host 2023 All-Star Game

Associated Press

Sep 16, 2021

SEATTLE — When the Seattle Mariners started down the path of bidding for the Major League Baseball All-Star Game, the target was 2024 or later to host for a third time.

When MLB came back to the club earlier this year to ask if 2023 was a possibility, the Mariners quickly kicked into gear.

"I think with some of the shuffling that went on, [2023] became the more viable alternative," MLB commissioner Rob Manfred said Thursday. "And I have to say, the Mariners did a fantastic job in terms of the up-tempo, the preparation. It takes a lot to pull off an All-Star Game, a lot of preparation and planning, and [Mariners chairman] John [Stanton] and his people did a fantastic job getting ready sooner."



DESTALMANTO

3 Seattle chefs opened their restaurants in 2020 – and they banded together to survive

Melissa Miranda, Preeti Agarwal and Kristi Brown all opened their restaurants right before the pandemic hit.





## The New York Times

TRAVEL

Exploring Seattle's Booming Beer Scene

This northwestern city makes some of the most creative craft beers around. The best place to try them is in the Ballard Brewery District.



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## mashed

Top Chef Finalist Shota Nakajima Dishes On The Competition -Exclusive Interview



ST WOLF ALLEN

## The Seattle Times

How the Emerald City welcomed this tourist and his family

has an interest concentration on when tree



By Daryl Austr

#### The Boston Globe

Vegas's latest attraction, Seattle's glass festival comeback, and restaurant week in New Haven

Travel news you can use

spin restorous a Samuel a L.

#### THERE

#### Seattle's glass festival returns

Enjoy works by some of the top emerging and master glassmakers during Refract: The Seattle Glass Experience, a glass art festival that includes exhibitions, art parties, open-studio tours, and demonstrations. The event, hosted by Chihuly Garden and Glass and Visit Seattle,



and class and visit Seattle, stakes place Oct. 14-17 at venues across the city and online. More than 10 local hotels are offering packages that include discounted room rates, special access

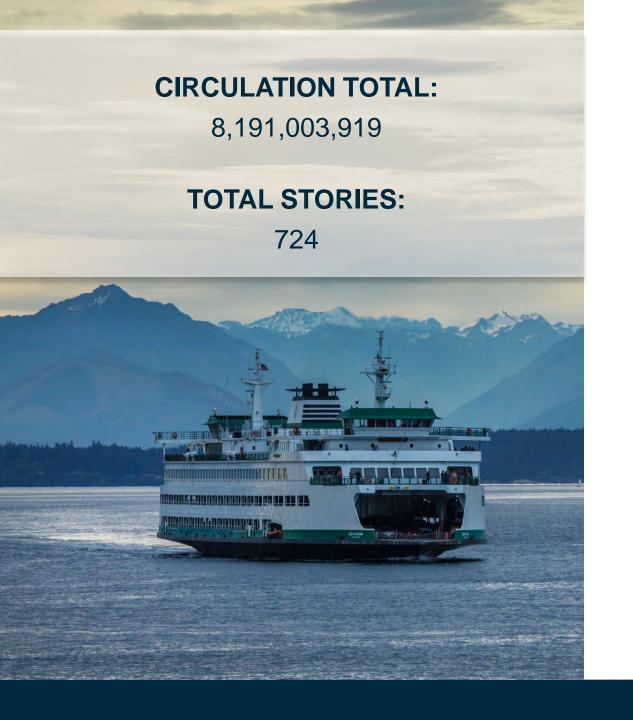
hotels are offering packages that include discounted room rates, special access to Refract events, free valet parking, hotel credits, specialty gifts, and shop discounts. Four Points by Sheraton Downtown Seattle Center, for instance, has a











## 2021 Leisure Media Coverage To-Date

**DEPARTURES** FOOD&WINE



bon appétit AFAR











Cos Angeles Times





**ARCHITECTURAL DIGEST** 

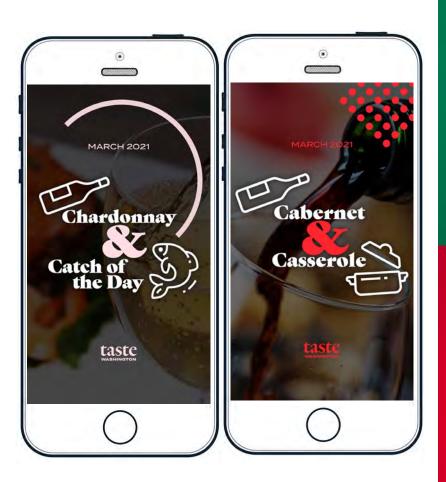
# Looking Forward

- Leveraging thought leadership to put Visit Seattle at forefront of timely happenings like Kraken, return of international travel, Summit building and more
- Inviting media to experience signature events like Seattle Museum Month and Taste Washington
- Gaining meaningful destination coverage year-round. Includes "always on" pitching; and "seasonal outreach" like holiday gifting, winter getaways, Valentines Day and more
- Expanding Visit Seattle's visibility with national media by setting up meaningful, in-person opportunities for reporters to learn more about the organization through tours and regional media events
- Up leveling our data and resources through quarterly media briefings and ongoing desk sides
- Leading with the GOOD! Spreading positive messages on city's "wins" and path to recovery





# taste

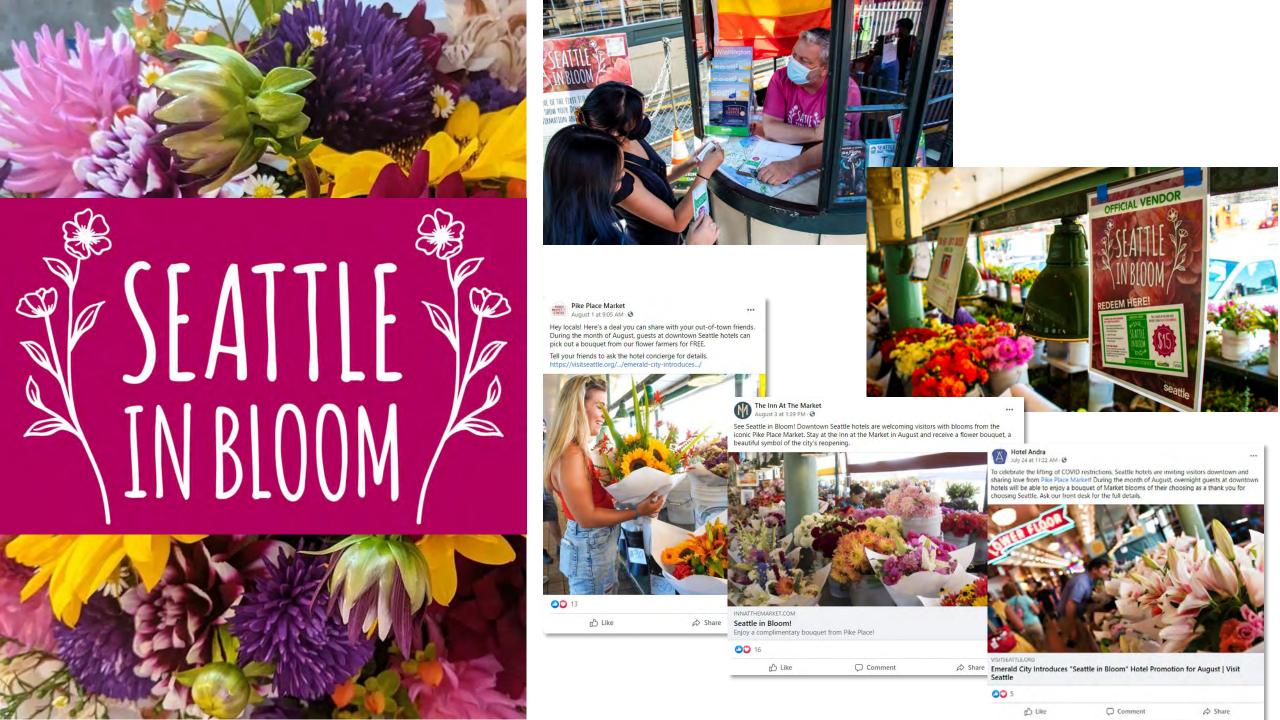




Presented by Whole Foods Market

taste
washington
take it home!
to go

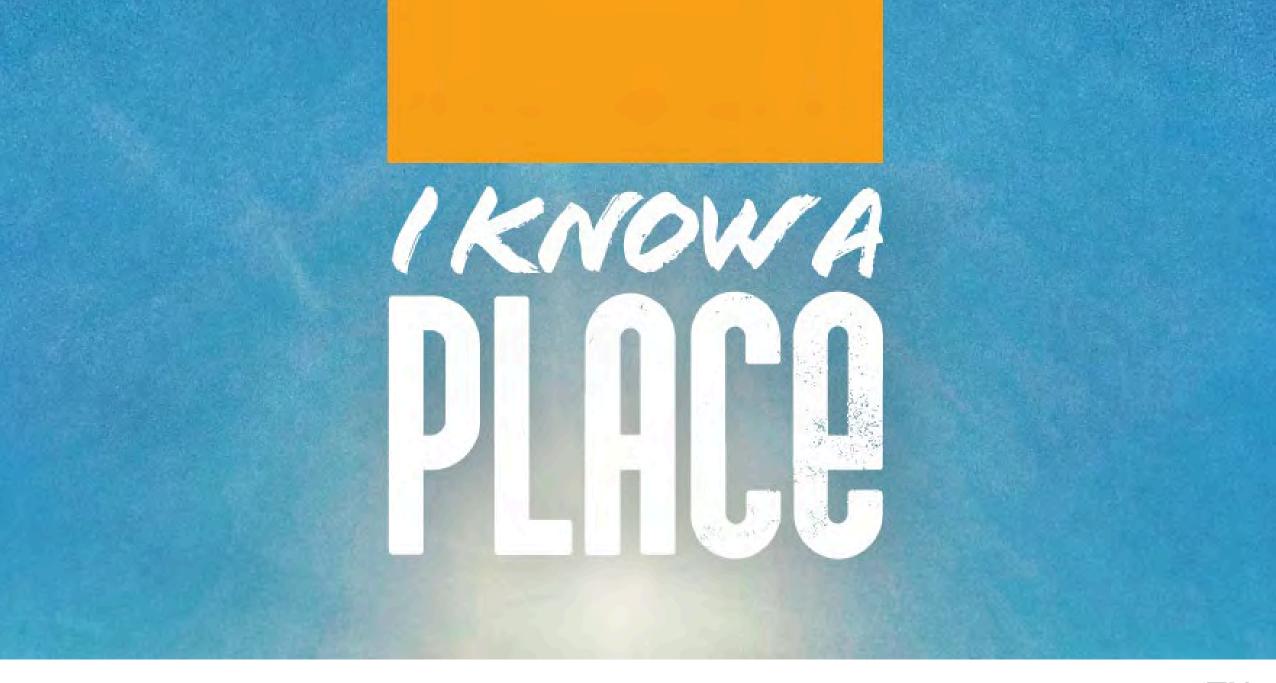
Presented by Alaska Airlines



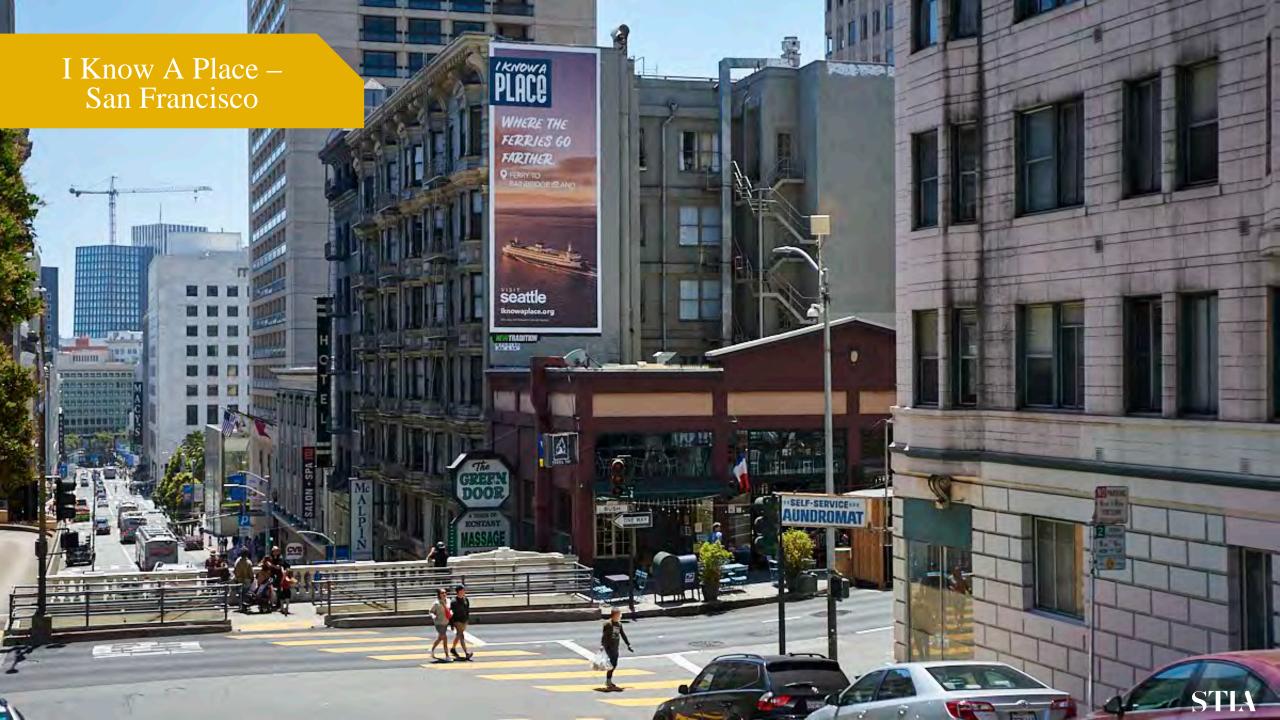


# Online & In-Person Demonstrations Exhibitions Gallery Shows Open Studios Art Parties & More

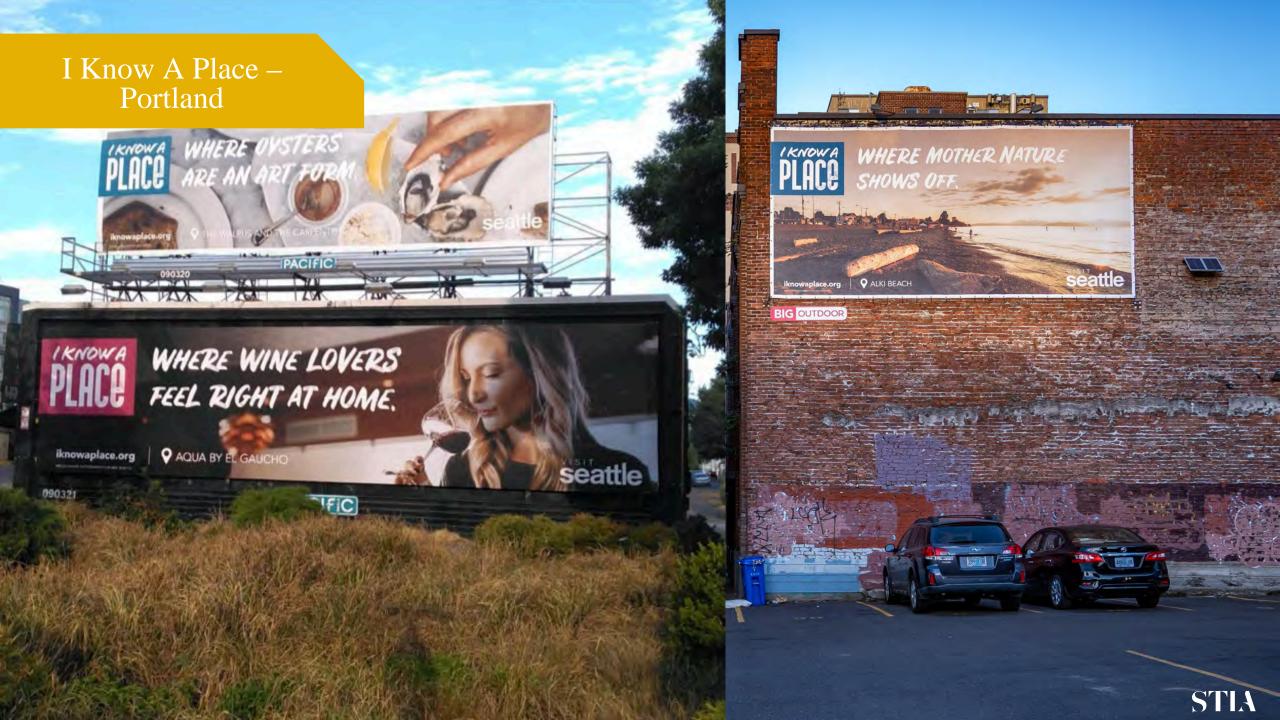
# THE SEATTLE GLASS EXPERIENCE OCTOBER 14-17, 2021

















GIFT YOURSELF A SEATTLE HOLIDAY.

### Paid Social

Visit Seattle (Default)

Sponsored ·

Whether you want to get out and explore Seattle's unique autumn colors, or cozy up with a good book and an even better coffee, fall is our favorite time of year.



VISITSEATTLE.ORG

5 Reasons To Visit Seattle This Fall

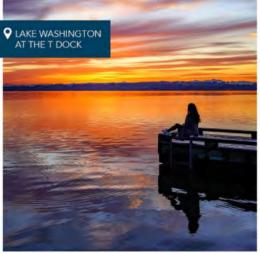
LEARN MORE

VISITSEATTLE.ORG **Rediscover Seattle** 

**Book Now** 

**Visit Seattle (Default)** Sponsored ·

Fall is the perfect time to fall in love with the Emerald City. Book your trip now to explore Seattle this autumn.



LEARN MORE

VISITSEATTLE.ORG Ready, set, explore! Book your getaway

Visit Seattle (Default)
Sponsored · (6)

us and make up for lost vacation time all

WELCOME BACK **WELCOME BACK** 

summer long.

Seattle's back, and we're open for business! Join

WELCOME BACK

**LEARN MORE** 

Visit Seattle (Default)
Sponsored · 🕙

Let your stomach be your guide as you discover some of Seattle's hidden gems with the help of Lakeisha Drayton-Sharpe.



VISITSEATTLE.ORG

I Know A Place With Lakeisha **Drayton-Sharpe** 

LEARN MORE

Visit Seattle (Default) Sponsored · ♠

Watch Chef Shota and Chef Sara eat their way across Seattle and pick out a few spots to try or your next trip.



VISITSEATTLE.ORG

I Know A Place With Chef Shota

LEARN MORE





## Where is Liz Johnson?



## Where is John Boesche?





### 2021 – Maintaining the Market

### 2021 TO DATE

- Participation with Brand USA on co-op marketing and training opportunities in Canada, UK, France and India
- Promotion in the UK with travel trade training around the launch of the American Airlines LHR service in March 2021
- Limited spend on FAM hosting due to continued travel restrictions



### Looking Forward

### Q4 NEWS & ACTIVITY

- International borders reopen to vaccinated travelers on November 8
- Reengaged Black Diamond in the UK to support with media and trade
- Visit Seattle is attending Brand USA Travel Week in London – first business trip in 19 months.

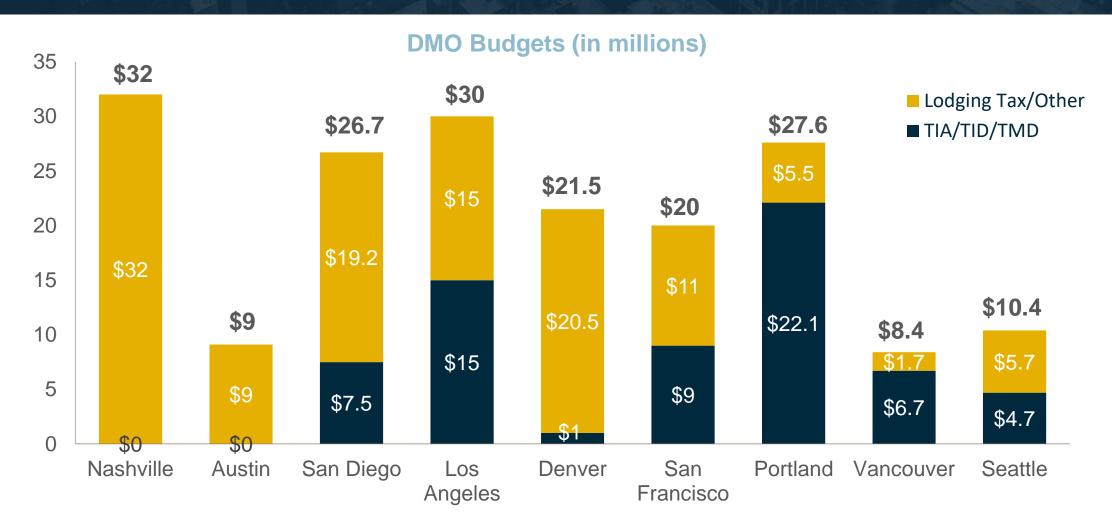
### 2022 - ROAD TO RECOVERY

- Ramped-up agency support in the UK with smaller project work in Canada
- Airline support surrounding the grand opening of the IAF at SEA
- Return to FAM hosting with a focus on qualified media and trade from key markets
- Ad hoc agency support and events in key markets with a slower projected recovery

# Funding Update



# 2021 Competitive Destinations: Total Marketing Budget Comparison



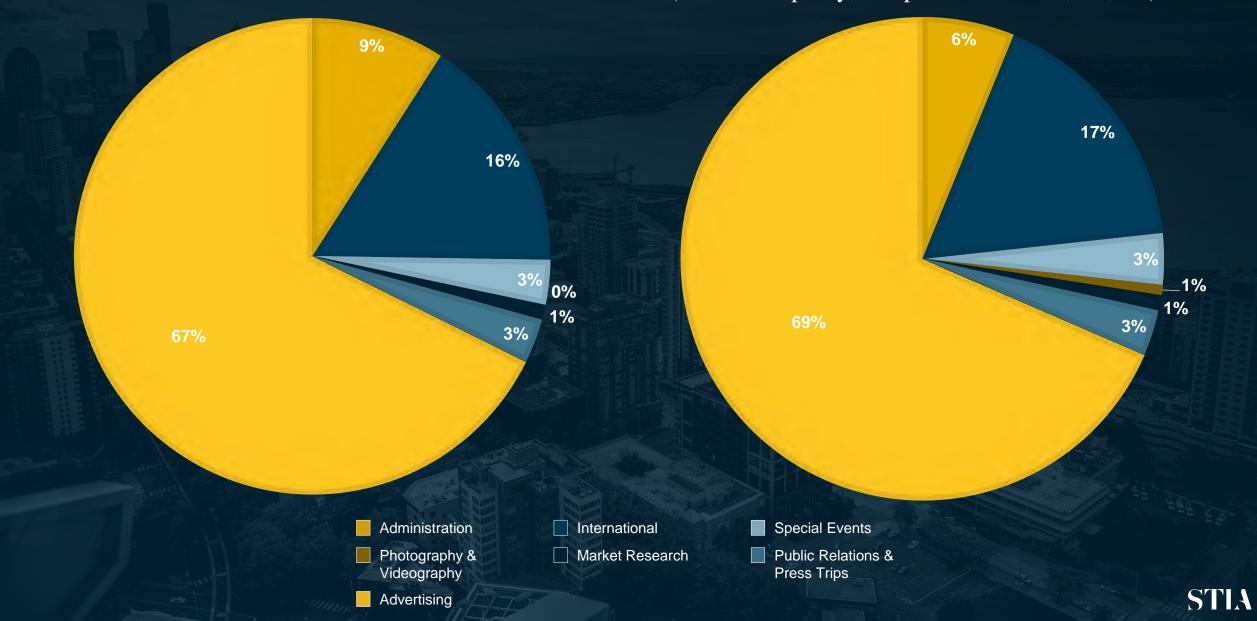


### **2020 PLANNED BUDGET**

Budget Total: \$8,660,000

### 2022 SAMPLE \$4 ASSESSMENT BUDGET

(~68% Occupancy; Sample Revenue \$14,600,000)



# Proposed Uses for Additional Funds:

#### LEISURE

- Additional key domestic market targeting
- Consistent and stronger promotion throughout 2022/23 (including summer; leisure continues to dominate)
- New content partnerships with media partners (similar to Rolling Stone, Vice, Vox from past campaigns)
- Create new incentive months (Seattle Museum Month, Seattle In Bloom)

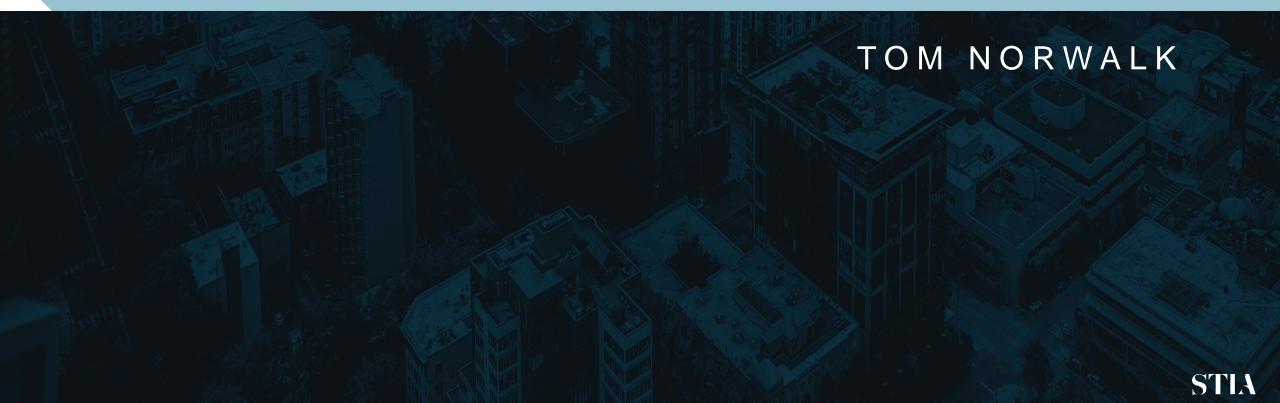
#### **PUBLIC RELATIONS**

- Additional Media Hosting, PR Support
  - Increase inbound media hosting our most powerful tool to sell the destination
  - Travel to key markets (NYC, SF, LA, etc.) to meet with journalists at key target publications/outlets; participate in media marketplace activities like IPW and IMMNYC
- Further reach for Seasonal Campaigns: Holidays/Winter, Seattle Museum Month, Refract etc.

#### INT'L TOURISM

- Increased consumer presence in western Canada and trade/PR presence in eastern Canada
- Greater consumer awareness in top overseas market(s); support new airline service
- Re-establish Seattle's in-market presence through contracted agencies in high growth markets in Europe, Asia, Oceania; primary 2022 focus in UK and mainland Europe

# New Board Officers



## 2022 Advisory Board Officers



Steve Sasso, Chair MOTIF SEATTLE



Juriana Spierenburg, Vice Chair Wade Hashimoto, At-Large W SEATTLE SOUTH LAKE UNION



# 2021 Outgoing Advisory Board Members



# 2021 Outgoing Advisory Board Members



Bill Weise
SILVER CLOUD HOTEL SEATTLE STADIUM



Cristy Smith

CROWNE PLAZA
SEATTLE - DOWNTOWN





